

Gonzo C.I.O. Spring Roundtable Agenda

November 7&8, 2011

Royal Palms Resort
Phoenix, Arizona

Royal Palms Resort
5200 East Camelback Road
Phoenix, AZ 85018
602-977-6400

Cornerstone Advisors
Anna Fernandez
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Sunday, November 6		Location/Room
6:00 pm	Optional casual dinner Gather in front for ride to restaurant...5:45	TBD
Monday, November 7		
7:30-8:00 am	Networking /Breakfast	
8:30-10:00 am	Introductions (5 minutes for each participant) What are your top three IT challenges? What is your #1 desired take away from the Roundtable?	
10:00-10:15 am	Break	
10:15 am-11:15 am	The Changing Interchange Landscape -Steve Williams & Michael Croal	
11:15-12:00 pm	P2P Payments: We'll learn what the group is up to on this topic	
12:00-1:00 pm	Lunch	
1:00-2:00 pm	Developing Industry Standards	
2:15-3:00 pm	Organizational Strategy, Business Priorities & Execution: How are credit unions evolving their various governance structures to become more innovative and nimble on execution- Bob Roth	
3:00-3:15 pm	Break	
3:15-4:30pm	Bragging Hour: Tell us what's the most innovative, coolest, highest impact, thing you've implemented this past year.	
6:00 pm-	Cocktails & Dinner	On Site



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Tuesday, November 8		Location/Room
7:30-8:30 am	Networking/Breakfast	
8:30-9:30 am	1 Click Fulfillment	
9:30-10:00 am	Running E-Commerce as a P&L Channel -Open Discussion	
10:00-10:15 am	Break	
10:15-11:30 am	Open Discussion Topics raised by participants earlier in the Roundtable	
11:30 am	Adjourn	

